## **COMMUNICATING WITH OTHERS**

	D	I	S	C
How to communicate with a person according to their style	<ul> <li>Offer opportunity</li> <li>Give more responsibility</li> <li>Challenge</li> <li>Provide resources to allow for achievement</li> <li>Give authority</li> </ul>	<ul> <li>Chance to do to things with others</li> <li>Use humorous appeals</li> <li>Let them know you are pleased</li> <li>Provide opportunity to be in the spotlight</li> </ul>	<ul> <li>Stress worthwhile</li> <li>Idealistic appeals</li> <li>Ask for help</li> <li>Appeal to excellence</li> <li>Show concern</li> <li>Emphasize self- development</li> </ul>	<ul> <li>Present ideas as low risk</li> <li>Give opportunity to be analytical</li> <li>Exercise logic, use facts</li> <li>Use familiarity, routine, and structure</li> <li>Tie new things to old</li> </ul>
Most effective environment for each style	<ul><li>Competitive</li><li>Direct</li><li>Risk-taking</li><li>Opportunistic</li><li>Need action now</li></ul>	<ul><li>Social</li><li>Changing</li><li>Youthful</li><li>Optimistic</li><li>Smooth the waters</li></ul>	<ul><li>Respecting</li><li>Supportive</li><li>Reassuring</li><li>Idealistic</li></ul>	<ul><li>Unemotional</li><li>Factual</li><li>Scientific</li><li>Practical</li><li>More data</li></ul>
Least effective environment for each style	<ul> <li>No resources</li> <li>Authority counter-manded</li> <li>Responsibility</li> <li>diminished</li> <li>No challenges</li> <li>Can't control factors which affect results</li> </ul>	<ul> <li>Critical authority</li> <li>Unfriendly co-</li> <li>workers</li> <li>Routines and details</li> <li>Firm schedules and supervision</li> </ul>	<ul> <li>Betrayal</li> <li>Personal criticism</li> <li>Ridicule</li> <li>Failure</li> <li>Lack of support</li> </ul>	<ul> <li>Constantly changing rules and policies</li> <li>Highly emotional</li> <li>Premature decision-making</li> <li>Failure to be taken seriously</li> </ul>
How to be the most effective Manager for each style	<ul> <li>Be confident</li> <li>Provide autonomy</li> <li>Reward results</li> <li>Firm boundaries, but</li> <li>appreciate initiative</li> <li>Listen, but be</li> <li>decisive</li> <li>Spar on an equal basis</li> </ul>	<ul> <li>Be friendly</li> <li>Informative</li> <li>Helpful feedback</li> <li>Understanding</li> <li>Encouraging</li> <li>Flexible</li> <li>Sense of humor</li> </ul>	<ul> <li>Give recognition,</li> <li>trust &amp; appreciation</li> <li>Mutual goalsetting</li> <li>Be accessible</li> <li>Try to share</li> <li>Be dependable</li> </ul>	<ul> <li>Be organized</li> <li>Show purpose</li> <li>Detail-oriented</li> <li>Systematic</li> <li>Objective</li> <li>Fair</li> <li>Consistent</li> </ul>
How to be the most effective employee to a Manager of each style	<ul><li>Be responsive</li><li>Capable</li><li>Independent</li><li>Direct</li></ul>	<ul><li>Be social</li><li>Sophisticated</li><li>Tactful</li><li>Influential</li></ul>	<ul> <li>Demonstrate worth</li> <li>Show loyalty</li> <li>Be sincere</li> <li>Team-oriented</li> </ul>	Be respectful     Conforming     Logical     Pay attention